

HEALTH & SAFETY PROTOCOL FAQs

It is HLTH's first priority to protect the health and safety of our attendees and are doing all we can to mitigate the risk of COVID at the event. First and foremost, if you feel unwell before you arrive on-site, we ask you to stay at home and attend HLTH virtually instead. Please respect your fellow attendees and take the time you need to recover at home. We do not want to have an attendee travel all the way to Boston to then be turned away if they end up testing positive for COVID, especially before you pick up your badge.

HEALTH & SAFETY

What measures is HLTH taking to keep us safe once inside the venue?

- Increased cleaning protocols will be implemented throughout the venue for all high-touch areas (lounges, holding areas for testing, in-between education sessions, etc.)
- Masks are required at all times when indoors at a HLTH event except when you are speaking on stage or eating or drinking. We ask you to please place your mask back on in between sips of your drink and bites of food.
- Socially distanced seating options will be provided in all venues, including at all education sessions and networking events.
- PPE will be available throughout the venue at designated registration and info desks.
- Look for socially distanced seating options in education sessions, networking events and throughout the exhibition areas to meet your comfort level.
- All attendees, exhibitors, and staff should:
 - Not enter the venue if they are experiencing any flu-like symptoms;
 - Wash hands often with soap for at least 20 seconds and/or use an alcohol-based hand sanitizer;
 - Avoid touching their eyes, nose, and mouths with unwashed hands; and
 - Engage in additional responsible health and safety practices, inside and outside of the HLTH event.

TESTING

I need a negative COVID test BEFORE I travel home. What should I do?

Eden Health will be hosting a testing clinic in Hall A, Booth A7 to provide voluntary PCR COVID-19 and COVID-19 rapid antigen testing to all attendees in addition to the one mandatory negative test upon arrival. This can be utilized for any attendee feeling symptomatic or who wishes to get a test prior to traveling home. We recommend booking your appointment ahead of time to avoid the lines: [Book Now](#). Walk-ins will be permitted.

- Sunday, October 17th: 8:00am-6:00pm
- Monday, October 18th: 8:00am-6:00pm
- Tuesday, October 19th: 8:00am-12:00pm

I have had COVID-19 in the last 90 days and I no longer have any symptoms. I still show a positive test result for COVID on a PCR/rapid antigen test as trace amounts of the virus can still be picked up but my doctor says I am clear. What should I do?

We understand this is a difficult time as the Delta variant has increased the number of breakthrough cases of fully vaccinated individuals. HLTH will follow the guidance of the CDC on when a person with COVID can return to being around others in a public setting. [Learn More.](#) Per the CDC, a fully vaccinated person is cleared to return to work and public functions after **ALL** of the following conditions are met:

- 10 days since first positive viral test for COVID-19 and self-isolation period
- 24 hours with no fever without the use of fever-reducing medications
- 24 hours without additional symptoms
- **If you meet ALL 3 of the above requirements**, we welcome you to still attend HLTH. **You must bring a note from your doctor confirming you previously had COVID and are subject to testing positive.** You will bring it with you to one of the manual review stations for one of our HLTH staff to verify and then be given a card exempting you from testing and allowed to pick up your badge.
- **If you are unable to meet ALL of the above requirements**, we ask that you stay at home and attend HLTH virtually. It is our first priority to protect the health and safety of our attendees and are doing all we can to mitigate the risk of COVID at the event. We ask that you respect your fellow attendees and take the time you need to recover at home and participate via HLTH virtually.

I took a COVID test from one of the HLTH testing partners on-site and I got a positive result. What should I do?

If you test positive upon arrival:

If you test positive during our pre-screening rapid antigen test before you pick up your badge, you will then be given a PCR test (wait time 30 minutes) to ensure its a true positive result (not a false positive). If it comes back negative, you are clear to pick up your badge. If you get a 2nd positive result, we will work with you alongside our testing partner Impact Health to provide you next steps and support to 1) self-quarantine at your hotel and 2) seek medical attention. HLTH staff will stay in contact with any positive attendees to ensure you are fully-supported until you get back home.

If you test positive during the conference after badge pick up:

If you feel unwell or experience flu-like symptoms at any point throughout the conference once you pick up your badge, we ask you to either 1) schedule a test with Eden Health on-site as soon as possible to get tested or 2) to go back to your hotel and call your medical doctor for next steps. If you test positive during the conference, Eden Health and HLTH staff will work with you to provide support to 1) self-quarantine at your hotel and 2) seek medical attention. HLTH staff will stay in contact with any positive attendees to ensure you are fully-supported until you get back home.

CLEAR APP & VACCINE VERIFICATION

I do not want to use the Clear app to verify my vaccine credentials and test results. What should I do?

If you are a non-U.S.-based attendee, cannot access the CLEAR app due to a technical issue before arriving on-site or just do not feel comfortable using it, we will have manual review stations by HLTH staff upon entry to the event to verify your vaccination and negative test results if you choose to test ahead of time. Make sure to bring your paper/digital vaccination documents and negative test results with you to show our staff. You will receive a card to take to registration to show you have completed your health & safety protocols and can pick up your badge.

I have received a mix of vaccines (i.e. 1st dose: AstraZeneca & 2nd dose: Pfizer). Am I still considered fully vaccinated?

Yes, this still means you are fully vaccinated as long as 2 weeks/14 days or more has passed from your 2nd dose by the time you pick up your badge. We understand that once AstraZeneca was taken off the market, another brand had to be substituted. This is ok.